

# INTRUDERS ON CAMPUS

Presented by Jesus Villahermosa  
Crisis Reality Training

Wednesday, February 28, 2018

8:30 am—12:00 pm

OR

1:00 pm—4:30 pm

**Location:** Argus High, Multiuse Rooms #32/33  
2555 Lawrence St., Ceres

Most employees have never had any type of conflict resolution or de-escalation training and yet are expected to deal with conflict situations on a daily basis. So what skills are they using if they've never had any training? Jesus will cover the four basic skills which, in his extensive experience with conflict, are the most necessary skills to attain to have a better success rate of diffusing conflict.

Participants will:

- Learn how to recognize the visitor's intent by evaluating their body language
- Understand the behaviors of the Yes, Maybe & No Person
- Understand why most communications during conflict is ineffective
- Learn the four basic skills necessary to increase the possibility of conflict resolution or conflict de-escalation
- Participate in actual partner drills to practice these four skills so that they will have practiced them before leaving the training
- Leave more empowered with the knowledge and skills necessary to make a safer contact with a school intruder and mitigate the risk of violence due to face to face conflict

## About the Presenter:

Jesus M. Villahermosa, Jr. was a deputy sheriff with the Pierce County Sheriff's Department until he retired in 2014 after 33 years of service. He was also a Sergeant and member of the SWAT team and served as the Director of Campus Safety at Pacific Lutheran University in partnership with the Pierce County Sheriff's Department. He has spoken professionally for over 30 years, presenting on safety-related issues in colleges, universities, school districts and some of the largest corporations in America.

## Who Should Attend?

- ⇒ School Administrators
- ⇒ Campus/ Playground Supervisors
- ⇒ Law Enforcement/ SROs
- ⇒ Front-Line Personnel

Seating is Limited

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